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December 26, 2002

VIA FACSIMILE/U.S. MAIL

Mr. Thomas E. Ciotti  
Morrison & Foerster, LLP  
755 Page Mill Road  
Palo Alto, California 94304-1018

Re: U.S. Patent Application Serial No. 09/720,005  
International Application No. PCT/AU99/00501  
FOR: GENERIC KNOWLEDGE MANAGEMENT SYSTEM  
BY: Paul GUIGNARD  
F.B. Rice Reference: 103591/COS  
Your Reference No.: 27340-20026.00

**RECEIVED**

JAN 17 2003

Technology Center 2100

Dear Mr. Ciotti:

Pursuant to Ms. Cruz's instructions, I am writing this letter in conjunction with a letter you received from F.B. Rice & Co regarding the transfer of the above-referenced patent applications.

Please transfer these files to the following:

Steven R. Sprinkle  
Gray Cary Ware & Freidenrich LLP  
1221 South MoPac Expressway  
Suite 400  
Austin, TX 78746-6875

DEC 12 02

We would like this transfer to take place at your earliest convenience. In the meantime, would you please provide me with the status and any upcoming deadlines via e-mail.

Please feel free to contact me should you have any questions. Thank you in advance for your assistance with this matter.

Sincerely,

Gray Cary Ware & Freidenrich LLP

By: \_\_\_\_\_

Steven R. Sprinkle  
ssprinkle@graycary.com

SRS:klc

cc: Kari Cruz

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